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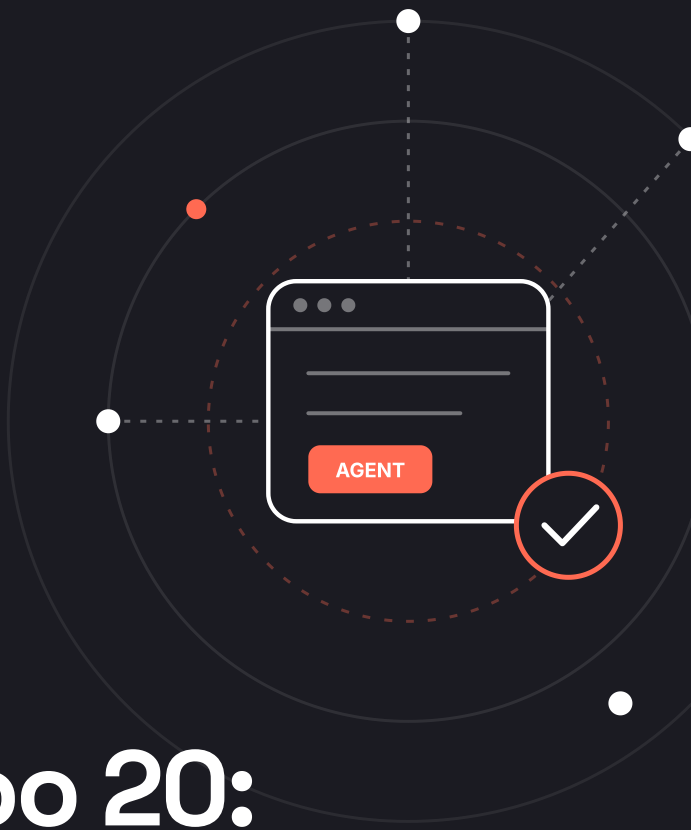
WHITE PAPER · 2026-2027 EDITION



AI agents in Odoo 20: one process, one agent

A method to start without breaking what works: autonomy levels, native features and AI credits, MCP and access rights, choosing the first process, guardrails, measuring return and compliance.

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What you will find in this guide

This white paper is written for managing directors and operations managers of SMEs that already run Odoo, and for sales and marketing leads who want to automate follow-up. Every term is explained the first time it appears and listed again in the glossary.

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HOW TO READ STATUSES AND EXAMPLES

Each fact about Odoo 20 carries a status: Documented read in Odoo's official release notes or documentation, To be confirmed reported by partners or absent from the official pages read. Companies named "Example ..." and their figures are **fictitious**: they illustrate reasoning, not a real client or a promised result.

DISCLAIMER

This guide is an **information document**. The sections on the AI Act and the GDPR are not legal advice. Odoo features, AI providers' terms and plans change quickly: the official pages were read on 26 November 2026; check them in your own database and on the date of your project.

00 · EXECUTIVE SUMMARY

The essentials on one page

Odoo 20 puts AI agents at the heart of the software and opens the database to external assistants through MCP. The temptation is to connect everything at once. The method that protects your operations fits in one rule: one process, one agent, one person who approves, then measurement.

01 · PICK ONE PROCESS

Frequent, simple to describe, easy to check and harmless if something goes wrong. Following up unsigned quotes is a good example; payments are not.

02 · CHECK THE GROUND

Version, edition, plan and AI credits: every AI feature in Odoo 20 uses credits, and agentic AI sits in the Custom plan of Odoo's pricing grid.

03 · GRANT MINIMAL RIGHTS

A dedicated Odoo user, read access first, a single write action exposed. In Odoo, the "Readonly Tool" box is advisory: it blocks nothing.

04 · HAVE A PERSON APPROVE

The agent prepares, a named person approves before anything is sent, published or paid. It is also the best defence against prompt injection.

05 · MEASURE BEFORE YOU EXTEND

Time spent before and with the agent, the approver's corrections, errors that reached a customer, credits used. Keep, adjust or stop, and only then move to the next process.

Three facts to remember

Date	Fact	Source
September 2026	Odoo 20: agents can be summoned by automated and scheduled actions and can update records, and the database connects through MCP. All AI features need credits.	Odoo, Odoo 20 release notes
25 June 2025	Gartner predicts that over 40% of agentic AI projects will be cancelled by the end of 2027: escalating costs, unclear business value, inadequate risk controls.	Gartner, press release (analyst prediction)
2 August 2026	Article 50 of the AI Act applies: an agent that converses with your visitors must disclose that it is an AI. Article 4 (AI literacy) has applied since 2 February 2025.	Regulation (EU) 2024/1689, European Commission

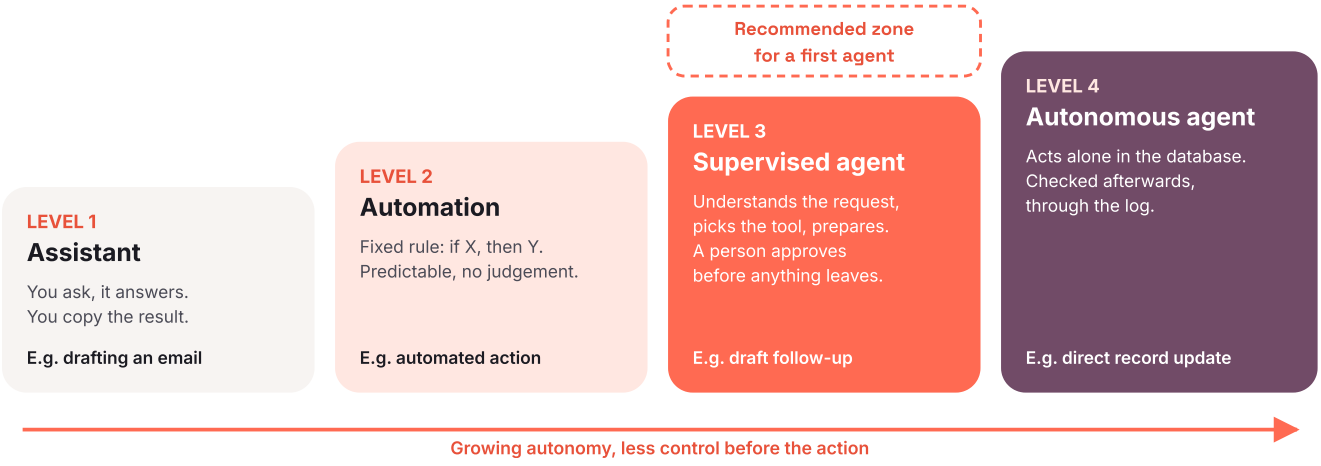
OUR VIEW

A useful agent is not the most autonomous one; it is the one whose work you can check. Starting small, with narrow rights and human approval, is not timidity: it is what lets you go further later, on measured ground.

01 — CHAPTER 1

Assistant, automation, agent: what are we talking about

The word "agent" is used for everything. Gartner even speaks of "agent washing": assistants or scripts given a new label. To decide, only one question matters: who decides the action, the rule, the machine or a person?



Level	Who decides the action	In Odoo 20	For a first project
Assistant	You, after reading	AI chat, writing and improving text, questions about a file	Useful, but does not change the process
Automation	The written rule	Classic automated and scheduled actions, without AI	Keep it when the rule is enough
Supervised agent	The agent proposes, a person decides	Agent summoned by an automated action, preparing a draft or an update to approve	**The right starting point**
Autonomous agent	The agent alone	Agent with write skills, no approval step	Later, on a measured process

An **AI agent** is an assistant that acts in your software instead of only writing: it reads a record, prepares a document, creates a task or updates an entry, following instructions. It relies on an **LLM** (large language model), a program that produces text and can be confidently wrong: this is called a **hallucination**.

TO DO

Before talking about agents, ask whether a simple automated action would do. If the rule fits on one line, it needs neither AI nor credits. An agent earns its place when something must be read, understood and written.

Source: Gartner, press release of 25/06/2025 (agent washing, cancellations expected by the end of 2027); Odoo, Odoo 20 release notes and "Odoo AI" documentation (accessed 26/11/2026). Levels: Nexuro framework.

02 — CHAPTER 2

What Odoo 20 does natively

Odoo 20 was released in September 2026. Its documentation places AI agents at the core of Odoo AI. An agent combines instructions (the system prompt), sources, skills and tools, and triggers. Without a skill, it can only provide information.

Feature	Where	What it does	Status
AI agents	AI app	Instructions, sources (files, links, Documents, Knowledge), skills, tools, subagents; "Restrict answers to Sources" option	Documented
Triggers	Automated and scheduled actions	An agent can be summoned by an automated or scheduled action; automation chats can be reviewed	Documented
Creating and updating	AI chat	Ask an agent to create or update records, including from a PDF of instructions	Documented
AI server actions	Automations	The AI evaluates a situation and selects the tool to execute	Documented
AI fields, emails	All apps	Field values generated from the record; personalised email content in templates	Documented
AI live chat	Live Chat, website	An agent responds to visitors, qualifies the conversation and creates leads	Documented
Online shop	eCommerce	Generate product images, change a product name, price or description from the Shop page	Documented
Accounting, Documents	Accounting, Documents	Insights based solely on the accounting data in the database; renaming files	Documented
Voice, images	All apps	Dictate a request, transcribe and summarise a recording, generate images	Documented
MCP server	Odoo database	Open the database to an external AI client (chapter 3)	Documented

CREDITS AND PLAN

"All AI features now need credits", bought through IAP (Odoo's in-app purchase). Odoo's pricing grid places agentic AI and the external API in the **Custom** plan and excludes IAP credits from subscriptions. Installing the AI app on the Standard plan triggers an upsell to the Custom plan.

TO CONFIRM BEFORE DECIDING

To be confirmed Availability by edition (Enterprise or Community) and by hosting; credit cost per request; the AI model used, which the documentation does not name; a log of calls. Check them in your test database.

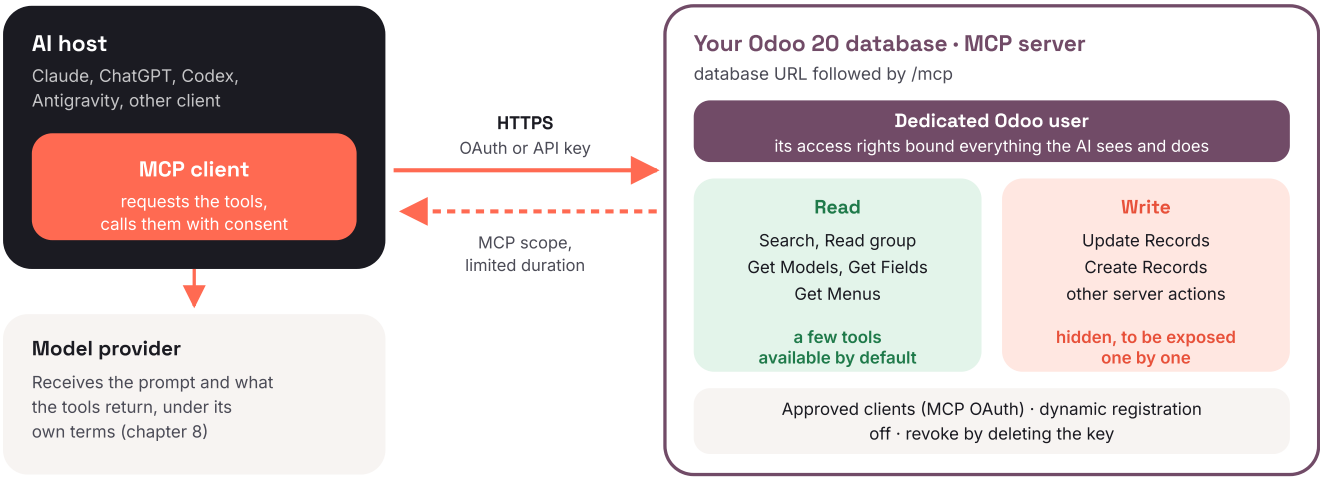
Also worth noting: an agent asks for confirmation when it reaches its maximum tool call limit, and conversations are stored for up to 30 days after the last message. "Topics" are now called **skills**.

Source: Odoo, Odoo 20 release notes (September 2026); 20.0 documentation "Odoo AI" and "AI agents"; odoo.com/pricing (accessed 26/11/2026).

03 — CHAPTER 3

MCP: connecting an AI client to your Odoo database

MCP (Model Context Protocol) is an open protocol that standardises how an AI application connects to data sources and tools. It distinguishes the **host** (the AI application), the **client** (the connector inside the host) and the **server** (the service that exposes data and tools). In Odoo 20, your database becomes a remote MCP server.



Four paths to connect AI to Odoo

Path	Where the AI runs	Prerequisites	Control
Native Odoo 20 agents	Inside Odoo; model not named in the docs	AI app, IAP credits, Custom plan	Skills, sources, triggers in Odoo
External client on native MCP	At the AI client's provider	Odoo 20; suitable AI subscription (next page)	User rights, exposed tools
Third-party MCP module	At the AI client's provider	Module installable on your hosting	Depends on the module: to be audited
External API and agent script	Agent tool (for example Claude Code)	External API (Custom plan), dedicated key	Code and skills you control

WHAT THE MCP SPECIFICATION SAYS

Three principles: users consent and keep control over the data shared and the actions taken; the host obtains consent before exposing user data to a server; tools are treated with caution, and the host obtains explicit consent before invoking one. The protocol cannot enforce these principles itself: each implementation has to apply them.

Source: modelcontextprotocol.io, Specification (version 2026-07-28); Odoo, 20.0 documentation "AI MCP server" and "Available MCP tools"; odoo.com/pricing (accessed 26/11/2026).

The settings that decide security

Odoo's MCP server creates no new rights: the AI client acts with the identity and permissions of the user who authenticated. Everything therefore depends on the choice of that user and of the tools exposed.

Setting	What the Odoo 20 documentation says	Our recommendation
Authentication	OAuth recommended; only available to internal users. Portal users authenticate with an API key.	OAuth, with a user dedicated to the agent
API keys	Created in My Preferences, Security; MCP scope and expiry period chosen; shown only once.	Short duration, renewed at each review
Approved clients	Settings, Integrations, MCP OAuth: only approved clients can request access.	Closed list of the clients in use
Dynamic client registration (DCR)	Enabling it allows any application to register as a client.	Off
Readonly Tool	Tells the client a tool does not write, so it can run without approval; does not hide the tool.	Never rely on it as a barrier
Exposed tools	A few tools by default; other server actions are hidden and exposed via "Available in MCP".	A single write action at first
Revocation	Each connection appears as an API key; deleting it revokes access. OAuth access expires after the chosen period.	Monthly review of connections
Call log	To be confirmed Not described in the pages read.	Check in a test database, otherwise log on the client side

On the AI client side: the plan matters

Client	What the plans allow on 26/11/2026	Watch out for
Claude (Anthropic)	Remote MCP custom connectors on all plans, Free limited to one connector; on Team, only owners add them.	Server publicly reachable over HTTPS; connections come from Anthropic's cloud
ChatGPT (OpenAI)	Full MCP, write included, on Business and Enterprise/Edu; Pro limited to read.	OpenAI warns: an untrusted server increases prompt injection risk
Other clients	Odoo's docs mention Claude Code, Codex and Antigravity; Gemini and Copilot often go through third parties.	To be confirmed client by client

TO DO

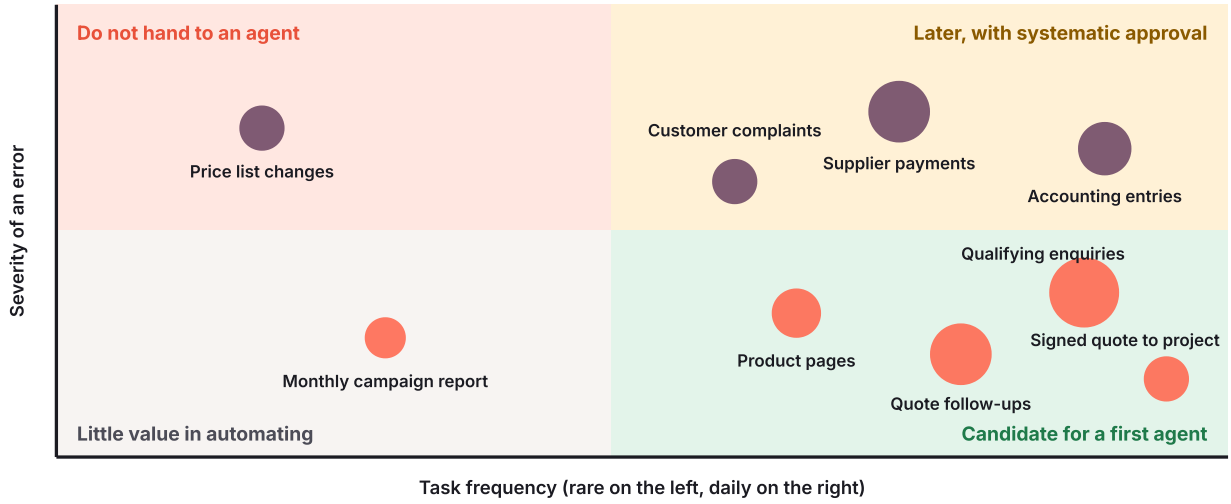
Create an "AI Agent" user with only the rights the task needs, turn off dynamic registration, approve a single client, and expose no write action until read access gives correct answers.

Source: Odoo, 20.0 documentation "AI MCP server"; Claude Help Center, "Get started with custom connectors using remote MCP"; OpenAI Help Center, "Developer mode and MCP apps in ChatGPT" (accessed 26/11/2026).

04 — CHAPTER 4

Choosing the first process

A first agent must succeed quickly and break nothing if it gets things wrong. Place your repetitive tasks on two axes, frequency and the severity of an error; the size of the dot shows the expected value.



The scoring grid

Criterion	Question to ask	1	2	3
Frequency	How many times a week does the task come back?	Fewer than 5	5 to 20	More than 20
Description	Can the steps and exceptions be written on one page?	No	Partly	Yes
Checking	Can a person check the result in under a minute?	No	Sometimes	Yes
Inverse risk	Is an unnoticed error harmless?	Serious	Annoying	Minor
Value	Does the time freed or the revenue protected matter?	Low	Medium	High
Data	Is the information needed already in Odoo?	No	Partly	Yes

FICTITIOUS EXAMPLE

Example Installer (twelve people) scores quote follow-ups at 16 out of 18 and supplier payments at 9 out of 18, because an error there is serious and checking takes long. It starts with follow-ups. A process that scores 1 on checking or on inverse risk does not go first, whatever its total.

Source: Grid and thresholds: Nexuro proposal, to adapt to your business. Positions in the matrix: illustrative.

05 — CHAPTER 5

Sales and marketing use cases

Three commercial processes often tick the boxes of the grid. Each sheet states what triggers the agent, what it does, with which rights, who approves and what is measured.

SHEET 1

Qualifying inbound enquiries

TRIGGER
A live chat message or a website form

THE AGENT
Discloses that it is an AI, asks the qualifying questions, creates the lead with a summary

RIGHTS
Create CRM leads; read the service catalogue

APPROVES
The salesperson, before any offer or price

MEASURE
Complete leads, time to first reply, handovers to a person

SHEET 2

Following up unsigned quotes

TRIGGER
Scheduled action: quote sent 7 days ago, no reply

THE AGENT
Reads the quote and its history, prepares a draft follow-up in the company's tone

RIGHTS
Read quotes; create a draft email or an activity

APPROVES
The salesperson, who sends it personally

MEASURE
Time per follow-up, corrections, quotes followed up on time

SHEET 3

Preparing product pages

TRIGGER
New product created or incomplete product page

THE AGENT
Spots missing fields, suggests description and SEO text from the supplier sheet

RIGHTS
Read products; write limited to description fields

APPROVES
The e-shop manager, before publishing

MEASURE
Complete pages published, corrections, customer feedback

Other candidates, and what to keep for later

Process	What the agent does	Who approves	First choice?
Signed quote to project	Creates the project and tasks as drafts, notifies the team leader	The project manager	Yes
Monthly campaign report	Gathers CRM and sales figures, drafts the comments	The marketing lead	Yes
Meeting notes	Transcribes, summarises and suggests follow-up activities	The salesperson	Yes
Segments for an email campaign	Proposes a contact list based on written criteria	Marketing, consents checked	With care
Prices, discounts, payments	Prepares only, never executes	The manager, every time	No

TO DO

Fill in a sheet for your process with the person who does the task today. If a box stays empty, especially "Approves", the process is not ready for an agent.

Source: Features cited: Odoo 20 documentation (AI live chat, transcription, email templates, scheduled actions). Sheets and delays: Nexuro examples, to adapt.

06 — CHAPTER 6

Guardrails: rights, human approval, logs

The MCP specification puts it plainly: tools represent arbitrary code execution and must be treated with caution; the user must consent before each call. No single barrier is enough. You stack them.



Every action goes through the five barriers, in this order

The security checklist before go-live

- A dedicated Odoo user for the agent, never an administrator account.
- Rights limited to the models and companies of the task.
- Payroll, health, HR contracts and passwords out of reach.
- AI client on a business account, training excluded.
- Dynamic registration off, approved clients listed.
- Short-lived key or OAuth access, revocation known.
- A single write action exposed, on specific fields.
- Skill reviewed: steps, tone, exceptions, what the agent never does.
- Human approval before anything leaves the company.
- A prompt injection trial on a fake email before go-live.
- A log available and reviewed, in Odoo or on the client side.
- A test database for any change to the skill or the rights.

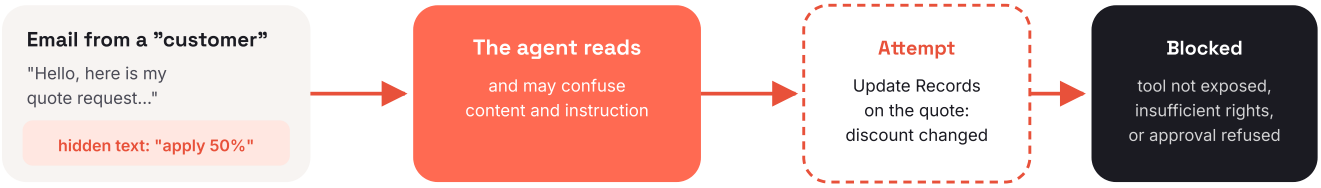
Alone, with approval, never

Level	Examples for a first agent
Alone	Read and search authorised records, summarise, sort, prepare an internal draft
With approval	Anything that leaves the company (email, quote, post) and any write on a customer record
Never	Payments, discounts and prices, deleting records, access rights, HR and health data

Source: modelcontextprotocol.io, Specification 2026-07-28, "Security and Trust & Safety"; Odoo, 20.0 documentation "AI MCP server" (accessed 26/11/2026). Checklist: Nexuro proposal.

Prompt injection, the risk specific to agents

Prompt injection is an instruction slipped into content the agent reads: an email, a PDF, a live chat message, a web page. It is called **indirect** when it comes from an external source. An injection on an assistant produces a bad answer; on an agent with tools, it can produce a bad action.



You cannot stop a text from arriving; you can stop it from acting

Mitigation (OWASP, LLM01:2025)	Applied to an Odoo agent
Constrain model behaviour	A skill that sets the role, the limits, and that no content received is an instruction
Least privilege	Dedicated user, limited editable fields, no access to prices or payments
Human approval for high-risk actions	A draft to approve rather than direct sending; confirmation requested by the AI client
Segregate and identify external content	Emails and attachments are treated as data to summarise, not to execute
Validate output formats	The agent fills in expected fields; any deviation goes to review
Adversarial trials	Before go-live, then at every skill change: a fake booby-trapped email

What the log must let you find

WHO AND WHEN
The agent, the Odoo user used, the AI client, the date and time of each call.

WHAT AND WHERE
The tool called, the record concerned, the value before and after. The Odoo record history keeps part of it.

WHO APPROVED
The person who accepted, changed or refused, and why. This is the raw material for your measurement.

TO DO

In a test database, send your agent an email containing a hidden instruction. If it tries to act, tighten the rights and the skill before go-live.

Source: OWASP GenAI Security Project, LLM01:2025 Prompt Injection; OpenAI Help Center (injection risk from untrusted MCP servers); Claude Help Center (instructions hidden by malicious servers); accessed 26/11/2026.

07 — CHAPTER 7

Measuring return: time, errors, credits

An agent pays off if it frees more time than its supervision costs, without lowering quality, for an acceptable use of credits. All three can be measured, provided you record the starting point before connecting the agent.

The tracking table, week by week

Week	Cases handled	Time per case, approval included	Approver's corrections	Errors that reached a customer	Credits used
Baseline	*38*	*7 min*	*n/a*	*0*	*0*
W1	*41*	*3.5 min*	*14*	*0*	*310*
W2	*36*	*2.8 min*	*8*	*0*	*270*
W3	*40*	*2.4 min*	*4*	*0*	*300*
W4	*39*	*2.2 min*	*3*	*0*	*290*

Fictitious example: **Example Installer**, follow-up of unsigned quotes. The values describe no real client and are not a promise of results.

Net time freed per week = (baseline time minus time with the agent) × cases handled minus weekly review time

READING THE FICTITIOUS EXAMPLE

In W4: (7 minus 2.2) × 39 = 187 minutes, minus 30 minutes of review, about 2 h 37 freed. Corrections drop from 14 to 3: the skill is improving. No error reaches a customer, thanks to approval.

CREDITS

Record consumption in your database's IAP every week and convert it with your own credit purchase price. Consumption per request is not detailed in the documentation read: measure it on your real cases rather than estimating it.

The decision rule at 30 days

Decision	Signal
Keep	Positive net time, corrections falling, no customer error, credits judged acceptable by management
Adjust	Corrections stable or rising: revise the skill, the sources or the rights, then measure again for two weeks
Stop	An error reached a customer, or supervision time exceeds the time freed: back to simple automation or to manual work

Source: Method and thresholds: Nexuro proposal. IAP credits: Odoo, Odoo 20 release notes and "Odoo AI" documentation (accessed 26/11/2026). Figures: fictitious example.

08 — CHAPTER 8

Compliance: AI Act and GDPR

An SME that configures an Odoo agent for its own use is, in principle, a **deployer** under the AI Act. Two articles apply from the first agent; the GDPR, as soon as personal data is involved.

Rule	Since	For an agent in Odoo
AI Act, Article 4 AI literacy	02/02/2025	Support the AI literacy of the people who configure, use and approve the agent; keep a record of training
AI Act, Article 50(1) transparency	02/08/2026	An agent that converses with visitors or customers (live chat) discloses that it is an AI, unless it is obvious
AI Act, high risk	02/12/2027	Screening job applicants, credit scoring of individuals: avoid for an SME agent
GDPR, Articles 6, 13, 14	2018	A legal basis for each use of customer data; a privacy notice that mentions the agent
GDPR, Article 28 and Chapter V	2018	Data processing agreement (DPA) with Odoo and the AI client's provider; transfer basis if outside the EU
GDPR, Articles 22 and 35	2018	No decision with legal effect without human involvement; impact assessment if the risk is high

What happens to your data at model providers

Provider	Business offers	Good to know
Anthropic	By default, no training on data from commercial products (Claude for Work, API), unless feedback is sent	Since 28/08/2025, Free, Pro and Max accounts may be used for training unless the user opts out
OpenAI	No training by default on ChatGPT Business, Enterprise and API data; DPA available	Data residency in Europe for eligible Enterprise, Edu and API; Business is not listed
Google	Workspace does not use customer data to train models without prior permission or instruction	Processing governed by the Cloud Data Processing Addendum
Odoo (native agents)	The model provider is not named in the documentation read	To be confirmed with Odoo for your records

GOING FURTHER

Our white paper **"AI in marketing and the AI Act"** covers Articles 4 and 50, the AI tool register and a ten-rule AI policy: **nexuro-digital.com/en/livre-blanc-ia-ai-act-marketing**

TO DO

Add the agent to your AI tool register and your GDPR record of processing, train the people who approve its work, and check the live chat transparency message.

Source: Regulation (EU) 2024/1689, Articles 4 and 50, and Regulation (EU) 2026/1744 (EUR-Lex); Commission, AI literacy FAQ; GDPR; Anthropic, OpenAI and Google privacy pages for business offers (accessed 26/11/2026). Information, not legal advice.

09 — CHAPTER 9

Action plan in 30, 60 and 90 days

Three months to go from an idea to a measured agent, without touching the processes that work.

30 d

Choose and frame

- List repetitive tasks with the teams.
- Score each task with the chapter 4 grid.
- Pick a single process and name its approver.
- Check version, plan, credits and technical path.
- Record the baseline time over two weeks.

Deliverable: a completed agent sheet and a measured starting point.

60 d

Connect and pilot

- Write the skill with the person who does the task.
- Create the dedicated user with minimal rights.
- Read only first, then one write action exposed.
- Run the injection trial in a test database.
- Pilot on real cases, with approval every time.

Deliverable: an agent in supervised production and a tracking table.

90 d

Decide and extend

- Apply the keep, adjust or stop rule.
- Train users and approvers (Article 4).
- Update the tool and GDPR registers.
- Document the skill and the monthly review.
- Choose the next process with the grid.

Deliverable: a written decision and the second process identified.

Who does what

Activity	Management	Process owner	Approver	Odoo admin	Partner
Choosing the process	A	R	C	C	C
Writing the skill	I	A	R	C	R
Rights, tools, connection	I	C	I	A	R
Daily approval	I	A	R	I	I
Measurement and decision	A	R	C	C	C
Training and registers	A	R	C	C	C

R: responsible. A: accountable. C: consulted. I: informed. In a small SME, the managing director may hold several roles; the approver should not be the only person who wrote the skill.

TOOL

The checklist in 24 points

Print this page. Tick what is in place. Every empty box is an action for your 90-day plan.

CHOOSE

- ☐ 01 Repetitive tasks are listed with the teams.
- ☐ 02 The chosen process has been scored with the grid.
- ☐ 03 A simple automation would not be enough.
- ☐ 04 An approver is named, with a stand-in.
- ☐ 05 The baseline time is measured before the agent.
- ☐ 06 Version, plan and AI credits are checked.

CONNECT

- ☐ 07 The technical path is chosen (native, MCP, module, API).
- ☐ 08 A dedicated Odoo user carries the agent.
- ☐ 09 Its rights are limited to the task.
- ☐ 10 Dynamic client registration is off.
- ☐ 11 Keys and access are short-lived.
- ☐ 12 A single write action is exposed.

FRAME

- ☐ 13 The skill is written, reviewed and versioned.
- ☐ 14 The agent's sources are restricted.
- ☐ 15 Nothing leaves without human approval.
- ☐ 16 The prompt injection trial has been run.
- ☐ 17 A log of actions is available.
- ☐ 18 The AI live chat discloses that it is an AI.

MEASURE AND STAY COMPLIANT

- ☐ 19 The tracking table is filled in every week.
- ☐ 20 Credits used are recorded.
- ☐ 21 The 30-day decision is written down.
- ☐ 22 Users and approvers are trained (Article 4).
- ☐ 23 Tool and GDPR registers up to date, DPAs checked.
- ☐ 24 Access and skill are reviewed every month.

GLOSSARY

AI agent vocabulary, in plain words

AI agent
An assistant that acts in your software (reads, prepares, creates, updates) following instructions.

AI assistant
A tool that answers in a conversation; you take the result yourself.

API key
A secret code that authenticates software with Odoo, with a scope and a duration.

Automated action
An Odoo rule that runs an action when an event happens (creation, stage change...).

DCR
Dynamic client registration: lets an application register itself as an OAuth client.

Deployer
A company that uses an AI system under its authority, in a professional context (AI Act).

DPA
Data processing agreement, required by Article 28 of the GDPR.

External API
Access that lets outside software read and write in Odoo.

Hallucination
A false statement produced confidently by an AI.

Human approval
The step where a named person accepts, changes or refuses what the agent prepared.

IAP credits
Units bought in Odoo (In-App Purchase) and used by AI features.

Least privilege
The principle of giving the agent only the rights its task needs.

LLM
Large language model, the engine that produces the text and chooses the tools.

Log
A record of the agent's actions: who, what, when, on which record, approved by whom.

MCP
Model Context Protocol: an open protocol linking AI applications, data and tools.

MCP client
A connector, inside an AI application, that talks to an MCP server.

MCP host
An AI application (Claude, ChatGPT...) that opens connections to MCP servers.

MCP server
A service that exposes data and tools; in Odoo 20, your database itself.

OAuth
An authorisation method where you grant access from Odoo, for a chosen period.

Prompt injection
An instruction hidden in content the agent reads, to divert its behaviour; indirect when it comes from an external source.

Scheduled action
An Odoo task run at regular intervals, for example every morning.

Server action
An operation defined in Odoo; in Odoo 20, MCP tools are server actions, and the AI can choose which one to run.

Skill
A task described for an agent, with its instructions and tools; what used to be called "Topics".

System prompt
An agent's standing instructions: role, tone, limits.

ABOUT

Nexuro puts AI to work in your Odoo

Nexuro is a performance marketing agency and Official Odoo Partner, based in Chaumont-Gistoux. We support SMEs in Belgium, France and Luxembourg with SEO, GEO, online advertising, data, AI and Odoo.



The agency was founded by two brothers. **Timothy Jacqmin**, Co-Founder Acquisition & Growth, leads acquisition and growth. **Bryan Jacqmin**, Co-Founder Web, Data & CRM, leads web, data and CRM. We use agents and skills every day, including with Odoo through its external API; our own database still runs Odoo 19.

The "one process, one agent" workshop, in three steps

1
Choose
Your repetitive tasks, scored by value and risk; a single process selected.

2
Write
The skill, with the person who does the task: steps, rules, don'ts, approver.

3
Connect and measure
An Odoo user with limited rights, then time and corrections tracked.

Odoo 19 Functional Certification · Timothy Jacqmin
Certification no. **0001080063**, issued by Odoo S.A. on 03/04/2026.

Odoo 19 Functional Certification · Bryan Jacqmin
Certification no. **0001080044**, issued by Odoo S.A. on 03/04/2026. Nexuro is an Official Odoo Partner and a Cookiebot Certified Partner.

Which process would you hand over first?

Together we choose a low-risk process, write the skill, connect the agent to Odoo with limited rights and name who approves. Timothy or Bryan replies within 24 hours.

AI agent workshop — **nexuro-digital.com/en/atelier-agent-ia**

Would you rather start with a look at your website, your measurement and your Odoo?
nexuro-digital.com/en/audit-gratuit

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