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WHITE PAPER · 2026 EDITION



Moving to Odoo 20: the migration guide for SMEs

End of support dates, Odoo Online, Odoo.sh or your own server, custom modules, accounting, Peppol and Google rankings: decide when and how to migrate, and prepare the switch instead of having it imposed on you.

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What you will find in this guide

This white paper is written for managing directors and finance or operations leads of SMEs that already run Odoo, or are about to move to it from another system. No technical knowledge is needed. Each term is explained where it first appears and listed again in the glossary.

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HOW TO READ THE EXAMPLES

The example dates, durations and names in this guide are **fictitious**. They illustrate a method, they do not set a deadline. Every product or regulatory fact carries its date and official source. The full list of sources is on the last page.

DISCLAIMER

This guide is for information only. It does not replace Odoo S.A.'s contractual terms (which prevail over its documentation), nor the advice of your accountant or tax adviser. "Planned" end of support dates are those announced by Odoo on 26 November 2026.

00 · EXECUTIVE SUMMARY

The essentials on one page

An Odoo upgrade rarely fails because of Odoo itself. It fails on what nobody listed before the switch: an in-house module, a report, a Peppol flow, a website page. A well-run migration rests on five decisions.

01 · KNOW YOUR DATE

Write down your version, your hosting and the end of standard support for your version. On Odoo Online, Odoo sets the deadline: if you do nothing, the upgrade happens automatically.

02 · CHOOSE THE TARGET

Odoo 19 or Odoo 20? The target must still be supported. According to Odoo, the smaller the gap between your version and the target, the easier the upgrade.

03 · SORT THE CUSTOM WORK

Review every in-house module: keep and port it, replace it with standard features, or remove it. Modules not covered by a maintenance contract remain your responsibility.

04 · TEST ON A COPY

Request an upgraded test database and have your key users run a written test plan: sales, purchasing, stock, invoices, Peppol, website. No test plan, no date.

05 · PROTECT THE WEBSITE AND MARKETING

Your website lives in the same Odoo. List its URLs, titles, structured data and tracking tags before the switch, compare afterwards, and prepare 301 redirects if any addresses change.

Three facts to remember

Date	Fact	Source
September 2026	End of standard support for Odoo 17.0. Odoo 18.0 follows in September 2027 (planned).	Odoo, Standard and extended support
September 2026	Odoo 20.0 is released, supported until September 2029 (planned). Its AI features now use credits.	Odoo, Odoo 20 release notes
1 January 2026	Structured e-invoicing between VAT-registered businesses is mandatory in Belgium. The migration must not interrupt it.	FPS Finance, efacture.belgium.be

OUR CONVICTION

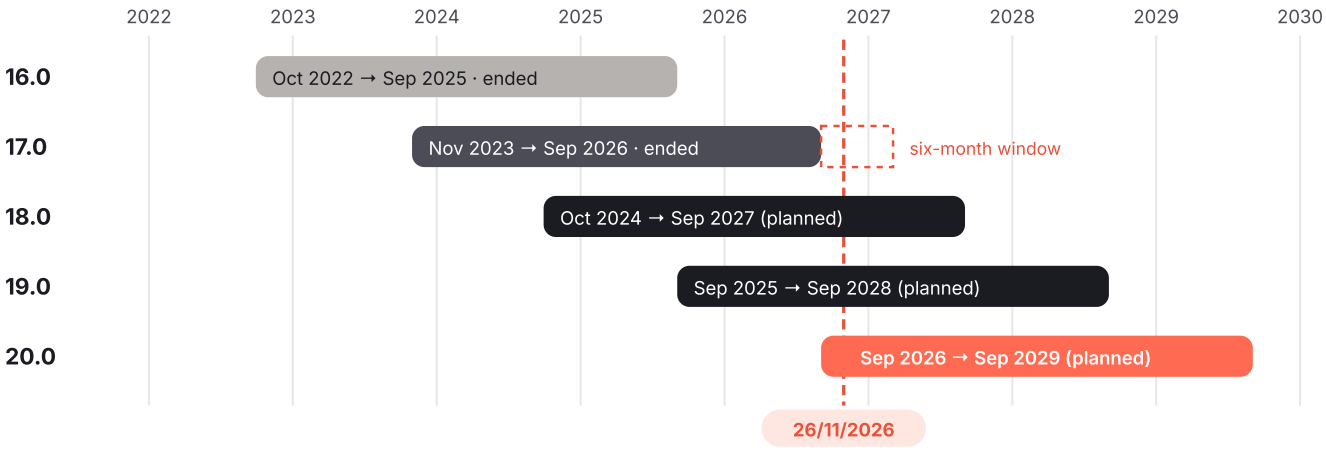
A migration is won before the switch day. List what it touches, test it on a copy, choose your date. Switch day should be the most boring day of the project.

01 — CHAPTER 1

Versions and end of support

Each major Odoo version gets three years of standard support, then stops receiving security fixes. The real question is not "should we migrate?" but "by when?".

Standard support per major version (Odoo dates, "planned" for 18.0, 19.0 and 20.0)



Source: Odoo, "Standard and extended support", documentation read on 26/11/2026. Scale approximate to the month.

Three official rules to know

- **Standard support**: it covers the first three years after release, on Odoo Online, Odoo.sh and on-premise. Security updates are only provided during this phase.
- **Extended support**: paid, after standard support, only on Odoo.sh (some versions) and on-premise. SaaS versions (19.1 to 19.4, Odoo Online) are not eligible.
- **The six-month rule**: you can upgrade from any version to a major version still under standard support, or that left standard support less than six months ago.

WHAT THIS MEANS FOR YOU

The rule applies to the **target version**. Our reading, to be confirmed with Odoo: 17.0 remains a possible target until around March 2027. From 16.0 or 17.0, aiming straight for 19.0 or 20.0 avoids a second migration soon after.

You are on	Status on 26/11/2026	What we recommend
16.0 or older	Standard support ended.	Start the project now, targeting 19.0 or 20.0.
17.0	Standard support ended in September 2026.	Inventory and test copy within three months.
18.0	Supported until September 2027 (planned).	Plan for 2027, away from closing and peak season.
19.0 or SaaS 19.x	Supported; on Online, the pace follows Odoo (chapter 2).	Write a reusable test plan now.

02 — CHAPTER 2

Your hosting decides who sets the date

Odoo Online, Odoo.sh and your own server ("on-premise") follow different upgrade paths. Find your column first.

Criterion	Odoo Online	Odoo.sh	Own server
Upgrade mandatory?	Yes. Major version: every two years. Minor version: a few weeks after the next one is released.	After the three years of support, two more years to complete the upgrade. Odoo notifies you.	No. You can stay on a version, which Odoo advises against.
Who triggers it?	You, before the deadline notified a few weeks ahead. Otherwise Odoo, automatically.	Your team or partner, from the Odoo.sh project.	Your team or partner, from the command line or the Upgrade platform.
Test database	From the database manager, purpose "Test".	On a staging branch, updated at each commit.	Upgrade script in test mode, then filestore merge.
Custom modules	A database that contains them cannot be upgraded until a version of those modules exists for the target version.		
If the production upgrade fails	Once the process is completed, you cannot revert to the previous version.	The platform reverts the upgrade if anything goes wrong; on success, a pre-upgrade backup is created.	Your own job: backup of the database and the filestore.
Extended support	Not available.	Paid, for a limited number of versions.	Paid, for any version.

Source: Odoo, "Upgrade" (20.0) and "Standard and extended support" documentation, read on 26/11/2026.

THE ODOO ONLINE CASE

Odoo first runs a silent test upgrade of every database concerned. If it succeeds and takes less than 20 minutes, you can trigger the upgrade from your database. You stay in control until the deadline. Odoo strongly recommends requesting a test database first and taking the time to check it.

WHAT AN UPGRADE DOES NOT COVER

- Going back to an earlier version.
- Switching editions (Community to Enterprise).
- Changing hosting type (for example on-premise to Odoo Online).
- Migrating from another ERP to Odoo.

OUR DECISION RULE

On Odoo Online, treat the upgrade notice as the start of the project, not a formality: request the test database the same day. On Odoo.sh or on-premise, set your own internal deadline, before security support ends.

03 — CHAPTER 3

What changes for an SME

Odoo's release notes list hundreds of changes. For an SME, only a handful change daily work in accounting, sales or the website. If you start from 16, 17 or 18, you also go through the changes of Odoo 19.

Odoo 19 (September 2025): check these if you skip it

Change	Business impact	Action before the switch
Fiscal positions reworked	Tax mapping tables disappear: each tax declares the fiscal positions where it applies and the taxes it replaces.	Have your accountant check taxes and fiscal positions (intra-EU, export) on the copy.
Expenses	Expense reports are removed; expenses are submitted and approved from the list view.	Adapt the internal procedure and inform the teams.
Shop URLs	The /shop and /product URLs change to improve SEO and prevent duplicate indexing.	Compare product URLs before and after (chapter 7).
Belgium	VAT return sent to Intervat and MyMinFin via API; annual accounts in XBRL for the NBB; Belgian audit checklist.	Decide with your accountant who uses these features, and when.
Built-in AI	AI agents that learn from your documents and take actions, AI-filled fields, assisted search.	Choose the useful uses before opening them to everyone.

Source: Odoo, "Odoo 19 Release Notes", September 2025, read on 26/11/2026.

READING RELEASE NOTES THE USEFUL WAY

Open the notes for every version you go through, filter on the apps you actually use, and mark each line "concerns us / does not concern us". This one-hour review with each team lead feeds straight into your test plan (chapter 8). Odoo recommends the same for databases with custom modules: compare your developments with what the target version now offers.

Odoo 20 (September 2026): the points that matter to an SME

Change	Business impact	Action before the switch
Parent accounts	Account groups are replaced by parent accounts to structure the chart of accounts; account codes become optional.	Rerun balance sheet, profit and loss and in-house reports on the copy.
Simplified access rights	Record rules are removed in favour of a domain set directly on the access right.	Review who sees what; have any custom access rule checked.
AI credits	All AI features now need credits, bought via IAP (Odoo's in-app purchases).	List the AI features in use and decide which to keep.
AI agents and MCP	Agents can create and update records and be called by automated actions; connection to the database via MCP.	Define who can enable an agent, on which data.
GLN for Peppol	A location identifier (GLN) can be added to contacts' delivery addresses for Peppol (available from 17.0).	Check whether your customers ask for one.
Website	URLs with accented characters (Unicode normalisation), structured data added by default, SEO logic refined against duplicate content on paginated pages.	Compare URLs, tags and structured data before and after.
CRM	Lead generation uses the Dun & Bradstreet database, replacing Clearbit.	Review any prospecting process that relies on it.

Source: Odoo, "Odoo 20 Release Notes", September 2026, read on 26/11/2026.

AI CREDITS, A BUDGET LINE

An AI feature used every day in Odoo 19 uses credits in Odoo 20. On the test copy, note who uses it, how often and for what gain, then decide before the switch.

FICTITIOUS EXAMPLE

A 20-person SME uses three AI features in 19.0. The test plan shows only one saves time: the team keeps that one and switches the other two off before the upgrade.

TO DO

For each line of these two tables that concerns you, name an owner and add a test to your test plan. Nexuro runs on Odoo 19 today: we follow Odoo 20 through the official documentation and each client's test copy, not through general promises.

Three questions to ask each team

WHAT

Which screens, reports and automations do you use every week? These are checked first.

WHEN

Which periods are off limits: closing, VAT, sales, peak season? The switch avoids them.

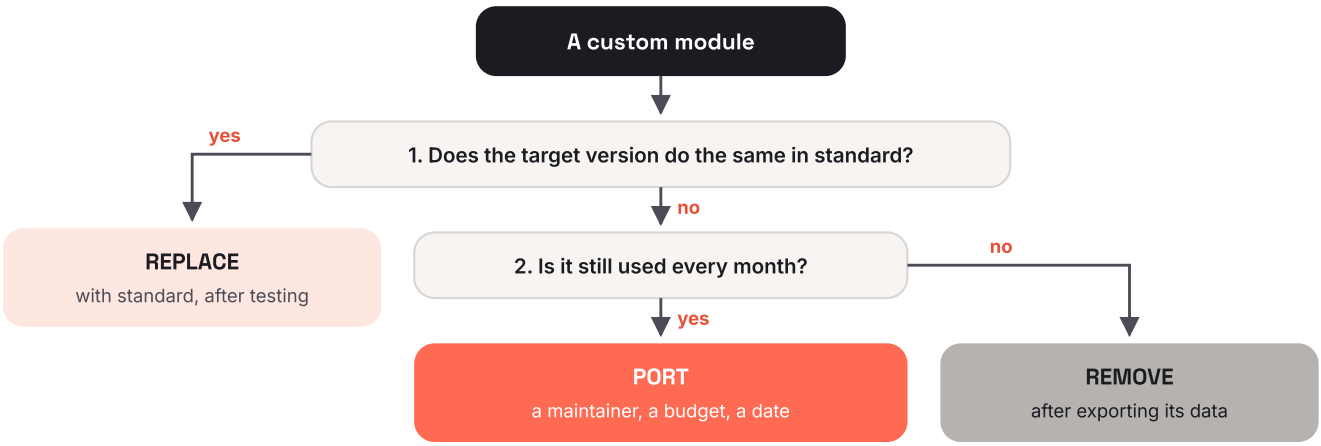
WHO

Who signs off your process on the copy, and who trains colleagues after the switch?

04 — CHAPTER 4

Custom modules: the hidden cost

Odoo upgrades its standard apps. Your in-house developments do not follow on their own. Each custom module is a question to settle before the switch.



Each decision is recorded in the inventory, with its owner.

What Odoo's upgrade service covers

Covered (Enterprise subscription)	Not covered
All standard apps.	Cleaning up existing data and configuration.
Customisations made with Studio, as long as Studio stays installed and the subscription is active.	In-house or third-party modules, including from Odoo partners, without a maintenance contract.
Developments covered by a maintenance of customisations subscription.	Training on new features and workflows.

Source: Odoo, "Upgrade", Service-level agreement section, and "Upgrade a customized database" (20.0), read on 26/11/2026.

THE METHOD ODOO RECOMMENDS

Freeze developments (except bug fixes), challenge them against the standard of the target version, request an upgraded database, make each module installable on an empty database then on the upgraded one, test, rehearse, then upgrade production.

Fictitious inventory example

In-house module	Finding on the target version	Decision
Margin report per customer	Standard covers the need with a saved filter.	Replace
Old 2019 order import	Unused for two years.	Remove
Shipping cost by zone	No standard equivalent; used every day.	Port

05 — CHAPTER 5

Data and accounting

Between two Odoo versions, your data is converted, not re-entered. From another system (BOB, Mercator, Cegid, Business Central, Excel...), it is a data takeover: you choose what to bring, and in which order.

From another system: mapping the objects

In the old system	In Odoo	Advice
Chart of accounts	Accounting, chart of accounts from the Belgian localisation	Start from the localisation's chart, then add your own accounts.
Customers and suppliers	Contacts	Import with the old system's identifier as "External ID" to avoid duplicates.
Items and prices	Products, pricelists	Clean up inactive items before the import, not after.
Open invoices and credit notes	Customer invoices and vendor bills	Bring over unpaid documents, at the amount still due.
Account balances	Opening trial balance	Use clearing accounts, then check with your accountant.
Stock	Opening inventory	Count physically on the switch date.
Detailed history	To be decided	Often consulted in the old system, kept read-only.

Source: Odoo, "Accounting: Get started" and "Export and import data" (20.0), read on 26/11/2026. "Advice" column: Nexuro recommendations.

WHEN TO SWITCH ACCOUNTING

According to Odoo, the end of the fiscal year is the easiest option, as it minimises the data to transfer. The end of a VAT period is possible. The middle of a VAT period is not recommended: the return would have to combine two systems.

TWO WARNINGS FROM ODOO

Imports are permanent and cannot be undone. Odoo recommends practising in a test database and running in parallel with the old system, just in case.

BETWEEN TWO ODOO VERSIONS

The upgrade service converts the database but does not clean existing data. Merge duplicate contacts, archive dead products and close old drafts before requesting the test copy. On Business Central or Dynamics NAV: Microsoft states that extended support for Dynamics NAV 2018 ends in January 2028.

Source: Microsoft Learn, "Dynamics NAV 2018" lifecycle, read on 26/11/2026.

06 — CHAPTER 6

Peppol: keep invoicing running

Since 1 January 2026, VAT-registered Belgian businesses exchange structured e-invoices with each other. A migration that interrupts sending or receiving invoices hits your cash flow directly.

Source: FPS Finance, efacture.belgium.be, read on 26/11/2026.

BEFORE

Who is registered, on which access point, with which identifier (company number)?

Invoices sent and received last month: your baseline.

Customers who require a GLN or a specific format.

ON THE COPY

No real invoice sent from the test database.

Trials with demo mode (identifier "Odoo Demo ID").

Invoices, credit notes, vendor bills received: generated and readable.

AFTER THE SWITCH

Peppol registration status active in the settings.

First real invoice tracked until it is received.

Incoming vendor bills checked every day during the first week.

What Odoo's documentation says

- Odoo acts both as a Peppol access point and as an SMP (the service that publishes where to receive your documents). Registration is free and also available in Odoo Community.
- Registration is done in Accounting, Configuration, Settings, Electronic Invoicing section. It is normally activated automatically within a day.
- A demo mode, with the "Odoo Demo ID" identifier, lets you try Peppol without sending real data.
- In an upgraded test database, Odoo disables, among other things, scheduled actions and outgoing mail servers.

Source: Odoo, "Electronic invoicing (EDI)" and "Upgrade" (20.0), read on 26/11/2026.

TWO POINTS TO CONFIRM FOR YOUR DATABASE

1. How Peppol behaves in a neutralised test database is not described in the documentation: confirm with Odoo before any sending trial. **2.** If you come from another system already registered on Peppol, ask its provider how to release your registration before activating Odoo, so you do not receive invoices in two places.

Who does what for Peppol

ACCOUNTANT

Records baseline volumes, signs off invoices and credit notes on the copy, checks VAT.

ODOO ADMINISTRATOR

Checks the Peppol registration and the identifier used before and after the switch.

PARTNER

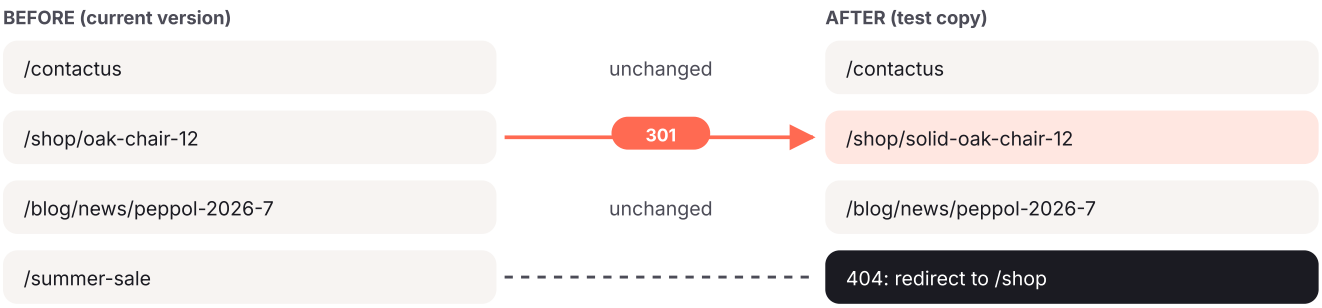
Checks the modules that touch invoicing and follows the first week of real invoices.

07 — CHAPTER 7

Keeping your Google rankings

Migration plans often cover the database and forget the website. Yet your Odoo website lives in the same database, and it is what brings in new customers. Odoo itself lists website pages in its basic test checklist.

URL inventory: before and after the switch (fictitious example)



For each URL: title, meta description, canonical tag, structured data and HTTP status compared.

Google's rules

- Server-side permanent redirects (301 or 308), straight to the final destination, without chains.
- Keep redirects for as long as possible, generally at least one year.
- For a small to medium-sized site, a few weeks for most pages to move; ranking fluctuations are possible.

Source: Google Search Central, "Site moves with URL changes", read on 26/11/2026.

Odoo's tools

- Website, Configuration, Redirects: 301, 302, 308 or 404, page by page.
- Renaming a product or a blog post automatically creates a 301 redirect.
- Odoo warns that a traffic decrease in the first days is normal, and recommends monitoring Search Console.

Source: Odoo, "Pages" and "Search engine optimization" (20.0), read on 26/11/2026.

MARKETING DOES NOT STOP

On the copy and then on switch day, check the cookie banner, the Google tag, your campaign conversions and the product feed. Make sure your ads' final URLs still respond, and monitor Search Console over the following weeks.

Checks after the switch

Check	Where	When
Key pages and shop	Real browsing, online order through to payment	Switch day
Redirects and 404 errors	List of old URLs, Search Console	D+3
Campaign conversions	Google Ads, GA4, ad platforms	D+3
Indexing and rankings	Search Console, pages report	D+14 then D+60

08 — CHAPTER 8

Test every process before switching

Odoo puts it plainly: going live without testing exposes you to lost users, business interruptions and an online shop that no longer works properly. Acceptance testing is your insurance.

The test matrix, process by process

Process	What we check on the copy	Who	OK
Sales	Quotation, order, delivery, invoice, credit note, email templates.	Sales lead	☐
Purchasing and stock	Purchase order, receipt, routes, inventory, vendor bill.	Operations lead	☐
Accounting	Taxes, fiscal positions, reports, bank reconciliation, VAT return.	Accountant	☐
Peppol	Invoice and credit note generated, incoming bills readable (chapter 6).	Accountant	☐
Website and shop	Pages, online order through to payment, URLs, tags, forms.	Marketing	☐
Custom work and integrations	In-house modules, automated and server actions, APIs, EDI, exports.	Partner or IT	☐
Users	Access rights, usual views, saved filters, translations.	Management	☐

Source: Based on Odoo's basic test checklist and end-to-end testing example, "Upgrade" (20.0), read on 26/11/2026.

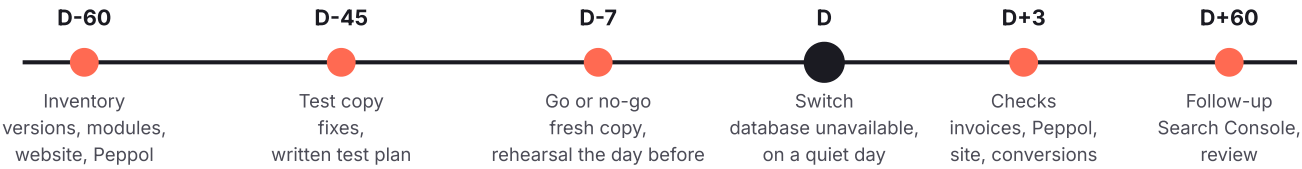
A TEST COPY IS "NEUTRALISED"

To protect production, Odoo disables scheduled actions, replaces outgoing mail servers with a fake one, resets payment providers and carriers to test mode and disables bank synchronisation. As a result, anything that depends on these features is checked separately, or on switch day. You can request several test copies.

REPORT, FIX, REPEAT

Any issue found is reported to Odoo support, option "An issue related to my future upgrade (I am testing an upgrade)". Odoo recommends requesting a fresh copy if the project takes time, and rehearsing the whole upgrade the day before the switch.

A switch timeline (fictitious example)



Indicative durations: they depend on database size, custom work and hosting.

Go or no-go criteria

GO IF

Every line of the test matrix is signed off by its owner, the latest test copy is only a few days old, custom modules install without errors, and the team knows whom to call on switch day.

NO-GO IF

Invoicing, Peppol or online ordering has an open defect, a module still blocks, or the date falls during month-end closing, a VAT period or peak season.

The rollback plan

Situation	What Odoo says	What you prepare
Odoo Online	Once the production upgrade is completed, you cannot revert to the previous version.	Rollback happens beforehand: full test plan, downloaded backup, list of priorities.
Odoo.sh	If anything goes wrong, the platform reverts the upgrade; on success, a pre-upgrade backup is created.	Check that the staging upgrade succeeded before production.
Own server	The upgraded database comes without the production filestore, which must be merged before deployment.	Full backup (database and filestore), restore procedure rehearsed.
Other system	Imports are permanent.	Keep the old system read-only until sign-off.

Source: Odoo, "Upgrade" and "Export and import data" (20.0), read on 26/11/2026.

SWITCH DAY

The production database is unavailable during its upgrade, and anything entered after the copy is sent is not carried over: Odoo recommends not using it during the operation. Pick a quiet moment, inform the team, then check key flows within the hour. If something goes wrong: Odoo support, option "An issue related to my upgrade (production)".

The message to the team, in three steps

THE DAY BEFORE

Date and time of the shutdown, what not to enter, whom to contact in case of doubt.

DURING

Database closed. Orders and calls received are noted separately, to be entered afterwards.

AFTER

What changed on screen, where to report a problem, and the date of the follow-up meeting.

09

CHAPTER 9

A 30, 60 and 90 day action plan

Order matters more than speed. Take stock, test on a copy, then switch and follow up.

Days 1 to 30 · Take stock → **Days 31 to 60 · Test** → **Days 61 to 90 · Switch, follow up**

30 d

Take stock

- Record version, hosting, deadline and target version.
- List apps, custom modules and Studio customisations.
- Sort each module: replace, remove or port.
- Export the website inventory: URLs, titles, tags, conversions.
- Record the Peppol status and key accounting reports.

Deliverable: an inventory and a provisional target date.

60 d

Test

- Clean the data, then request the test copy.
- Port or replace the modules you keep.
- Run the test matrix with key users.
- Compare website, URLs and tags; prepare 301 redirects.
- Report each defect to Odoo or the maintainer, then retest.

Deliverable: a signed test plan and a go or no-go decision.

90 d

Switch and follow up

- Request a fresh copy and rehearse the day before.
- Switch on a quiet day, database unused during the operation.
- Check invoices, Peppol, orders and website within the hour.
- Monitor Search Console and conversions for several weeks.
- Train the team on the changes noted during testing.

Deliverable: an up-to-date database, a written review, the next deadline noted.

Who does what

Role	Responsibility
Management	Sets the date, decides the fate of each module, makes the go or no-go call.
Finance and accountant	Sign off taxes, reports, Peppol and the timing of the accounting switch.
Key users	Run the tests for their process and sign their line.
Marketing	Owns the website inventory, redirects and conversion tracking.
Odoo partner	Prepares the copy, ports or replaces custom work, supports switch day.

TOOL

The 24-point checklist

Print this page. Tick what is in place. Each empty box is an action for your 90-day plan.

TIMING AND TARGET

- ☐ 01 We know our exact version (major or SaaS) and our hosting.
- ☐ 02 The end of standard support date for our version is recorded.
- ☐ 03 The target version is chosen and still under standard support.
- ☐ 04 On Odoo Online, the deadline notified by Odoo is in the calendar.

CUSTOM WORK AND STUDIO

- ☐ 05 Every custom module is listed with its maintainer.
- ☐ 06 Every module has a decision: replace, remove or port.
- ☐ 07 Studio customisations are listed, and Studio stays installed.
- ☐ 08 Developments are frozen during the upgrade, except bug fixes.

DATA AND ACCOUNTING

- ☐ 09 Duplicates merged, dead products archived before the copy.
- ☐ 10 The accountant has approved the switch date (year end or VAT period end).
- ☐ 11 Taxes, fiscal positions and reports are checked on the copy.
- ☐ 12 From another system: imports with External IDs, rehearsed in a test database.

PEPPOL

- ☐ 13 We know who is registered on Peppol, and with which identifier.
- ☐ 14 No real invoice is sent from the test copy.
- ☐ 15 After the switch, Peppol status active and first invoice tracked.

WEBSITE AND MARKETING

- ☐ 16 The inventory of URLs, titles and structured data is exported.
- ☐ 17 Every URL that changes has its 301 redirect, with no chain.
- ☐ 18 Cookie banner, Google tag and conversions are checked after the switch.
- ☐ 19 Search Console is monitored for several weeks.

TESTING AND SWITCH

- ☐ 20 Every line of the test matrix is signed off by its owner.
- ☐ 21 A fresh copy was requested and the upgrade rehearsed the day before.
- ☐ 22 Go or no-go criteria are written down and shared.
- ☐ 23 The rollback plan is written for our hosting type.
- ☐ 24 The team knows about the downtime and whom to call.

GLOSSARY

Migration terms, in plain English

Acceptance testing
A written set of tests, run by key users, that signs off the new version process by process.

AI credits (IAP)
Units bought through Odoo's in-app purchases. In Odoo 20, every AI feature uses them.

Access point
Connector that sends and receives your documents on the Peppol network. Odoo is one.

Custom module
A development that extends Odoo's standard code without using Studio.

Extended support
Paid support after standard support, on Odoo.sh (some versions) and on-premise.

External ID
Identifier carried over from the old system during an import, which avoids duplicates and links records.

Filestore
The folder holding the database's attached files (images, PDFs), separate from the database itself.

GLN
Global Location Number: a location identifier, usable with Peppol for a delivery address.

Major upgrade
Moving from one major version to another (17.0 to 19.0, for example).

MCP
Model Context Protocol: a standard way to connect AI tools to a database. Odoo 20 supports connecting through it.

Minor upgrade
Moving between SaaS versions (19.1, 19.2...), available only on Odoo Online, roughly every two months.

Neutralisation
Disabling, in a test copy, outgoing emails, scheduled actions, payments and bank synchronisation.

Odoo Online
Odoo's SaaS hosting: Odoo runs the servers and the upgrade calendar.

Odoo.sh
Odoo's hosting platform with development and staging branches, suited to custom work.

Own server (on-premise)
Odoo installed on a server run by you or your provider.

Peppol
European network for exchanging electronic documents, used in Belgium for B2B e-invoicing.

301 redirect
Permanent redirect from an old URL to the new one, which passes its signals on to Google.

Search Console
Google's free tool showing your site's indexing and rankings.

SMP
Service Metadata Publisher: the Peppol directory that says where a recipient receives documents.

Standard support
The first three years of a version: fixes, help and security updates.

Structured data
Machine-readable tags (schema.org) that describe a page: product, article, organisation.

Studio
Odoo's no-code customisation app. Its customisations are covered by the upgrade service.

Switch
The moment the production database moves to the new version, or the old system is left behind.

Test database (copy)
A copy of your database upgraded to the target version, for checking before production. It is neutralised.

ABOUT US

An Odoo migration that keeps your marketing assets

Nexuro Digital is a performance marketing agency and Official Odoo Partner, based in Chaumont-Gistoux, Belgium. We support SMEs in Belgium, France and Luxembourg with Odoo, websites, data and customer acquisition.



The agency was founded by two brothers. **Timothy Jacqmin**, Co-Founder, leads acquisition and growth. **Bryan Jacqmin**, Co-Founder, leads web, data and CRM. We migrated our own bilingual website to production on Odoo 19, with a full backup before every release.

Certifications

Odoo 19 Functional Certification · Timothy Jacqmin
Certification no. **0001080063**, issued by Odoo S.A. on 03/04/2026.

Odoo 19 Functional Certification · Bryan Jacqmin
Certification no. **0001080044**, issued by Odoo S.A. on 03/04/2026.

Cookiebot Certified Partner
Certified partner of Cookiebot by Usercentrics: banner and Consent Mode v2, to be rechecked after every switch.

Have your migration assessed

We review your version, hosting, custom modules, website and Peppol with you. You receive the list of points to check before the switch. Timothy or Bryan will get back to you within 24 hours.

Prepare my migration — nexuro-digital.com/en/migration-vers-odoo

Request the free audit — nexuro-digital.com/en/audit-gratuit

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SOURCES

Official sources

Facts checked against the sources below on 26 November 2026. Versions, planned dates and rules change: check the date of each page before making a decision.

- **Odoo**, Standard and extended support (versions, release and end of support dates, six-month rule). odoo.com/documentation/master/administration/standard_extended_support.html
- **Odoo**, Upgrade, 20.0 documentation (mandatory upgrades, Odoo Online, Odoo.sh, on-premise, neutralisation, SLA). odoo.com/documentation/20.0/administration/upgrade.html
- **Odoo**, Upgrade a customized database, 20.0 documentation. odoo.com/documentation/20.0/developer/howtos/upgrade_custom_db.html
- **Odoo**, Odoo 20 Release Notes, September 2026. odoo.com/odoo-20-release-notes
- **Odoo**, Odoo 19 Release Notes, September 2025. odoo.com/odoo-19-release-notes
- **Odoo**, Accounting: Get started, 20.0 documentation (timing of the accounting switch). odoo.com/documentation/20.0/applications/finance/accounting/get_started.html
- **Odoo**, Export and import data, 20.0 documentation (External IDs, permanent imports). odoo.com/documentation/20.0/applications/essentials/export_import_data.html
- **Odoo**, Electronic invoicing (EDI), 20.0 documentation (Peppol). odoo.com/documentation/20.0/applications/finance/accounting/customer_invoices/electronic_invoicing.html
- **Odoo**, Pages, 20.0 documentation (301, 302, 308, 404 redirects). odoo.com/documentation/20.0/applications/websites/website/structure/pages.html
- **Odoo**, Search engine optimization, 20.0 documentation. odoo.com/documentation/20.0/applications/websites/website/structure/seo.html
- **FPS Finance (Belgium)**, e-invoicing: structured e-invoices mandatory between businesses since 1 January 2026. efacture.belgium.be/en
- **Google Search Central**, Site moves with URL changes. developers.google.com/search/docs/crawling-indexing/site-move-with-url-changes
- **Microsoft Learn**, Dynamics NAV 2018 lifecycle (extended support ends January 2028). learn.microsoft.com/en-us/lifecycle/products/dynamics-nav-2018

POINTS TO CONFIRM

How Peppol behaves in a neutralised test database (not described by Odoo). How to release a Peppol registration held by a previous provider. The last date for Odoo 17.0 as a target version (our reading of the six-month rule).

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